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ZIMPERIUM
MOBILE DEFENSE

Enrollment Process

With MDM

- ❑ Receive your tenant URL & credentials
- ❑ Login to zConsole to setup users
- ❑ Review and update Privacy and Threat Policy
- ❑ Upload and configure the app in MDM
- ❑ Create groups to identify target audience
- ❑ Integrate the MDM in zConsole and sync the data
- ❑ Assign app to the groups within the MDM
- ❑ Ensure Activation Links have been sent to the users

Without MDM

- ❑ Receive your tenant URL & credentials
- ❑ Login to zConsole to setup admin users
- ❑ Create end user groups (optional)
- ❑ Review and update Privacy Policy
- ❑ Review and update Threat Policy
- ❑ Add users with welcome email enabled
- ❑ The welcome email contains zips activation URL
- ❑ Communicate to end-users to click on activation URL on their mobile device

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What if I get stuck

▸ **Zimperium Support Portal**

- **Product Guides**
  - https://support.zimperium.com/hc/en-us/categories/115000809147-Product-Documentation
- **Release Notes**
  - https://support.zimperium.com/hc/en-us/categories/115001847648-Release-Notes
- **FAQs**
  - https://support.zimperium.com/hc/en-us/categories/115001848188-Frequently-Asked-Questions

▸ **If you do not have access to Support Portal**

- Please reach out to your Customer Success or Sales Representative to help gain access to the portal.

How do I reach support

‣ Login to Zimperium Support Portal

– URL : www.support.zimperium.com

– If you do not have a login, please reach out to Customer Success representative to request one.

– Log a Support Ticket with the correct issue type

- Problem

- Question

- Feature Request

– Once you have logged a ticket a Customer Support representative will respond to you after reviewing your ticket.

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